



March 23, 2020

We are keeping our commitment to keep you informed regarding the Novel Coronavirus (COVID-19) outbreak. We are continuing with our mandated quarantine and would like to confirm that there are no cases of COVID-19 at Wawel Villa.

All of our residents are coping well and our employees are keeping the front line strong in this ongoing battle. Our residents are more frail than the general population and more susceptible to infections. We will take every step possible to make sure our residents and employees are safe and protected.

This week Ontario's Chief Medical Officer of Health issued a new directive to all retirement homes. Residents are not permitted to leave our retirement home for short-stay visits. Residents wishing to visit with family or friends must remain on our property and maintain safe social distancing with everyone.

We continue to implement active screening at our entrance for all staff and essential visitors (those who have a resident who is dying or very ill). Anyone who fails any part of the screening process will not be allowed to enter.

Active Screening will check for:

- symptoms of fever/feverish, new or existing cough or difficulty breathing
- travel outside of Canada in the last 14 days
- close contact with a confirmed or probable COVID-19 case
- close contact with a person with acute respiratory illness who has been outside of Canada in the last 14 days.

We have further enhanced our cleaning procedures and are encouraging residents to practice safe social distancing at all times.

Family members who wish to arrange a virtual family visit by Skype or FaceTime please call Magda or Wanda (ext. 221) or email enquiries@wawel.org.

Thank you for your continued support and understanding as we continue to keep our residents and staff a healthy part of our family.

Sincerely,



Jon Grayson, CEO

